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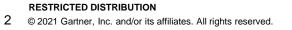




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深度解读Gartner魔力四象限 - 数据科学与 机器学习平台



Julian Sun

Director Analyst







- 1. How did we create the DSML MQ and what did we learn from the evaluation process?
- 2. What trends are driving customer conversations about DSML today?
- 3. What trends should shape your long-term DSML strategy?





1. How did we create the DSML MQ and what did we learn from the evaluation process?

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DSML Platform Definition

 "a core product and supporting portfolio of coherently integrated products, components, libraries and frameworks (including proprietary, partner-sourced and open-source)"

• The DSML platform:

- Offers functionality for building DSML solutions (primarily predictive and prescriptive models).
- Supports the incorporation of these solutions into business processes, surrounding infrastructure, products and applications.
- Supports variously skilled data science professionals a DSML platform's user base is often made up of professionals with diverse technical and business backgrounds



DSML Platform Definition

- Supports multiple tasks across the data science life cycle, including:
 - Problem and business context
 understanding
 - Data ingestion
 - Data preparation
 - Data exploration
 - Feature engineering
 - Model creation and training
 - Model testing
 - Deployment
 - Monitoring
 - Maintenance
 - Data and model governance
 - Explainable artificial intelligence (XAI)
 - Business value tracking
 - Collaboration

- 15 Critical Capabilities
- 4 major use cases
 - Data and Business Exploration
 - Citizen Data Science
 - Expert Model Development
 - Operationalization



Polling Question 1 of 2

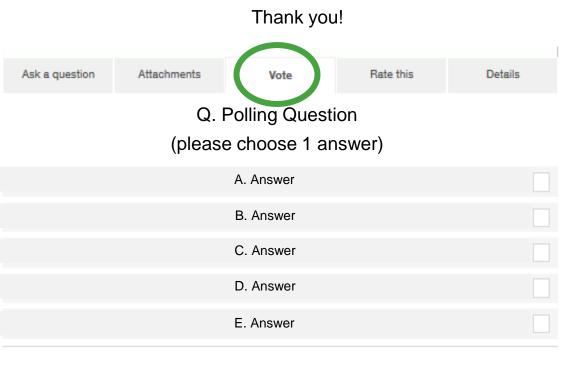
How would you characterize the phase* that your organization is in?

* By phase, we are referring to your most significant investment and resources

- A. Investigation (Exploration) Mode
- **B.** Piloting Mode
- C. Production Mode
- D. None of the Above or Not applicable (E.g. vendor or investor)

How to participate in our polling

If you are in full screen mode – click Esc The poll question is on the "Vote" tab. Please click the box to make your selection. Upon voting you will see the results.





Strategic Market Positioning of Vendors In a Magic Quadrant

Focus on Today



Ability to Execute

- Customer Experience
- Operations
- Product or Service
- Overall Viability
- Sales Execution/Pricing
- Marketing Execution
- Market Responsiveness and Track Record



Strategic Market Positioning of Vendors In a Magic Quadrant

Focus on Tomorrow

Completeness of Vision

- Market Understanding
- Offering (Product) Strategy
- Innovation
- Marketing Strategy
- Vertical/Industry Strategy
- Sales Strategy
- Geographic Strategy

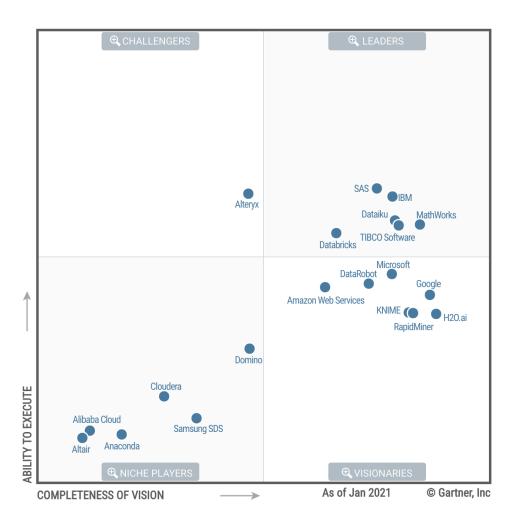


Common Mistakes to Avoid When Using the Magic Quadrant

- Looking only at the graphic.
- Using only the Magic Quadrant in your vendor selection:
 - Use the **Critical Capabilities** for a deep dive on product.
 - Use Market Guides and Hype Cycles for up-and-coming vendors and innovation.
- Applying different definitions to the axes.
- Looking only at the leaders.
 - What about your use cases, your needs as an organization the leaders are not always the right match.



Magic Quadrant for Data Science And Machine Learning Platforms



From Magic Quadrant for Data Science and Machine Learning Platforms, 1 March 2021 (G00467320)

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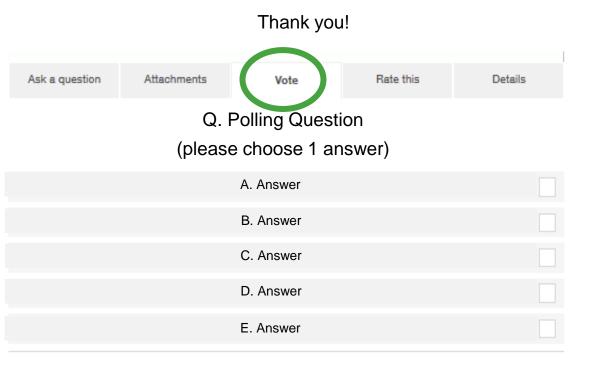
Polling Question 2 of 2

How have your AI Investment Strategies changed (since the onset of the crisis)?

- A. Increased Investment
- **B.** Decreased Investment
- C. Temporarily Suspended
- D. No Change
- E. Not applicable (E.g. vendor or investor)

How to participate in our polling

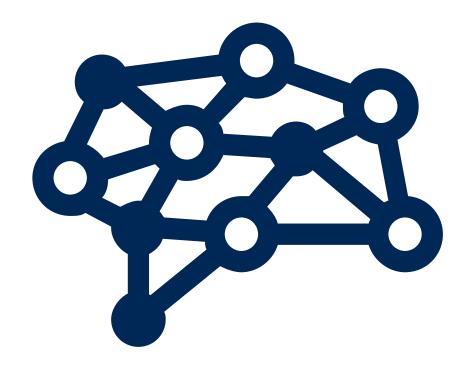
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What else did we learn?

- Resilience of DSML space strong vendor growth and product development during pandemic
 - Aligns with increased AI investment during pandemic
- Cloud migration accelerated by COVID, still plenty of on-prem
- Brutally competitive space no matter how you slice it
 - Expert DS, CDS and Ops
- Lots of frenemy partnerships between vendors







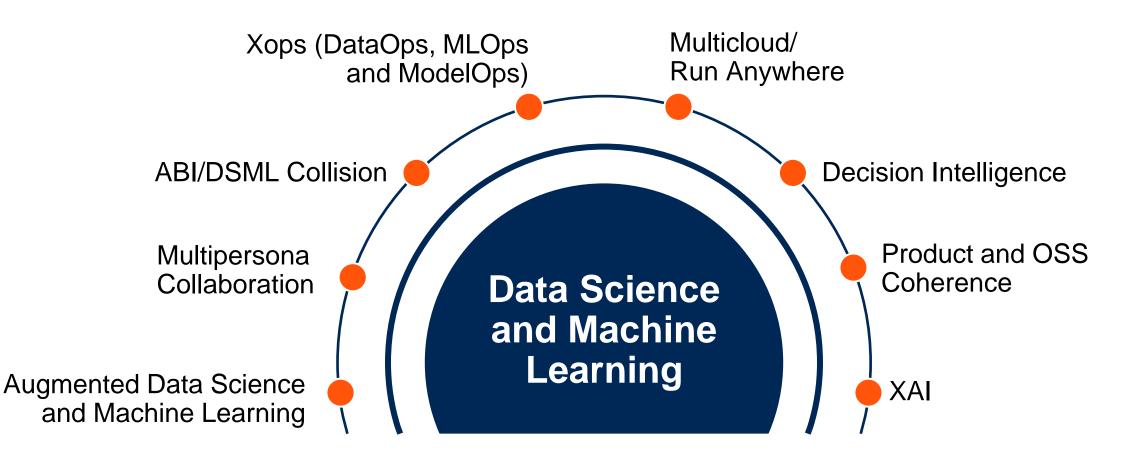
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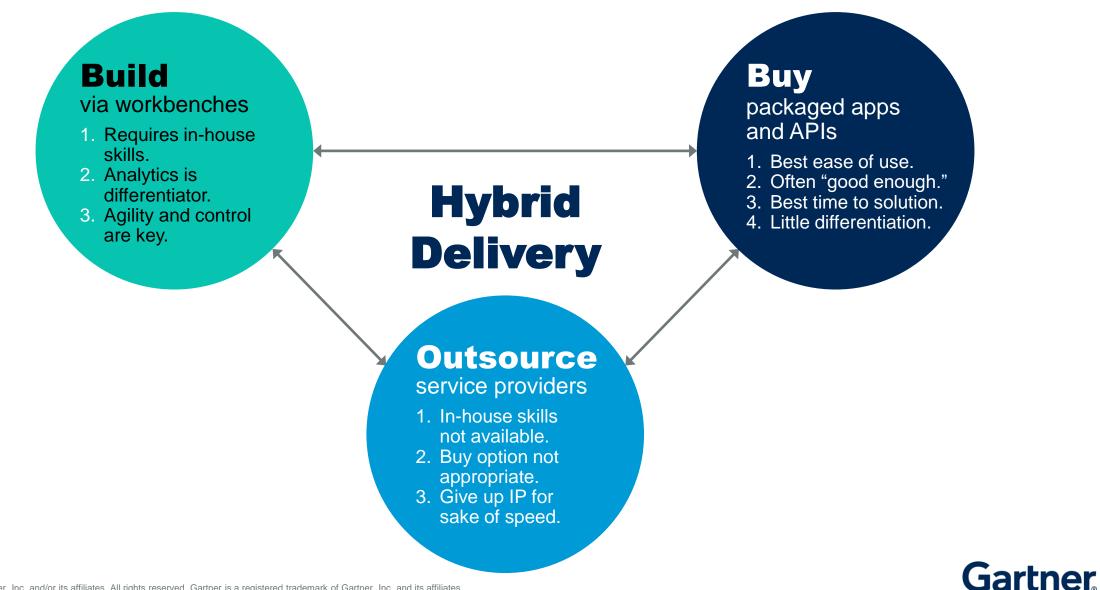


Key Trends Impacting Data Science And Machine Learning Platforms



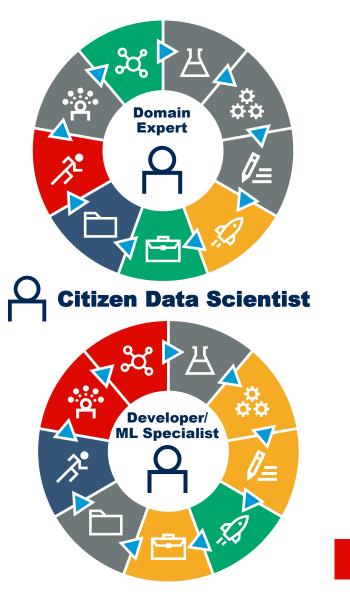


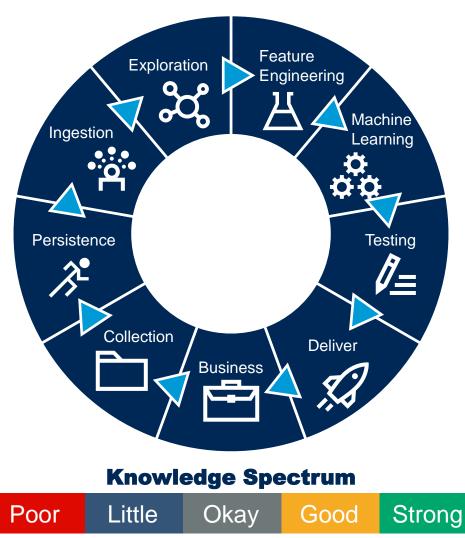
Delivery Models Are Blurring



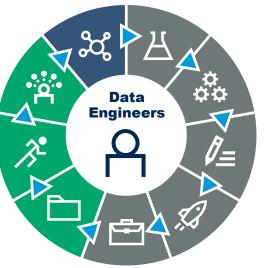
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Skill Map











Match the Right Level of Data Science Seniority to the Tasks to Be Done

	Guide, Inspire and Storytelling	Formulate/ Prioritize Projects	Collect and Integrate Data	Prepare and Refine Data	Explore and Understand Data	Build ML Models	Operation- alize ML Models
Junior Data Scientists	☆	☆☆	☆☆	☆☆☆☆	☆☆☆☆	☆☆☆☆	☆
Citizen Data Scientists	**	***	☆☆	☆☆☆	☆☆☆	☆☆	*
Midlevel Data Scientists	☆☆☆	☆☆☆	* * *	**	**	☆☆☆	☆☆
Senior Data Scientists	☆☆☆☆	☆☆☆☆	*	*	*	*	☆☆

Source: Gartner

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How the Expanded Data Science Team Contributes to the Key Data Science Tasks

A A A A Core A A A Significant A A Decent A Some – None/Very Little

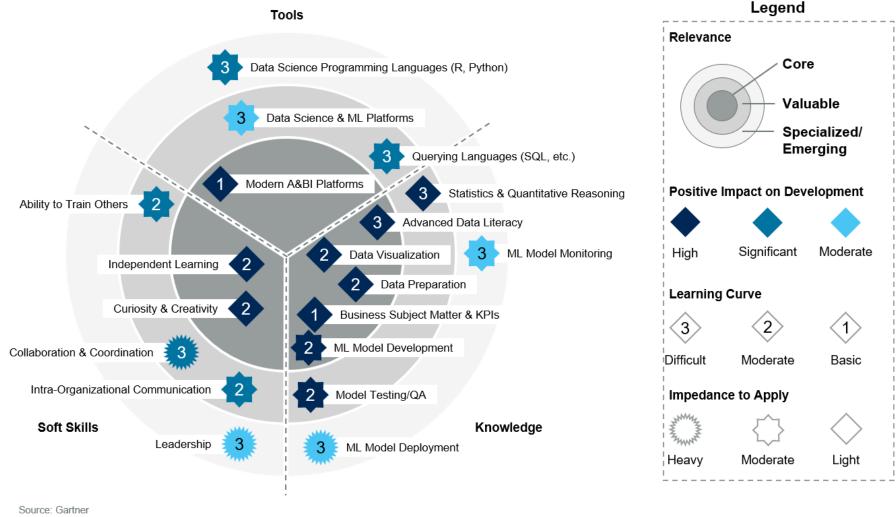
	Guide, Inspire and Storytelling	Formulate/ Prioritize Projects	Collect and Integrate Data	Prepare and Refine Data	Explore and Understand Data	Build ML Models	Operation- alize ML Models
Data Engineers	☆	☆☆☆	☆☆☆☆	☆☆☆☆	☆☆☆☆	☆☆☆☆	☆
Domain Experts	***	***	*	***	***	**	☆
Business Translators	****	**	*	-	_	-	_
Data Analysts	☆☆☆	☆	☆	**	☆	☆	☆☆
Software Engineers	☆	☆	☆☆	☆	-	-	☆☆☆☆
Infrastructure Architects	**	*	**	☆	-	_	☆
System Experts	*	*	***	-	_	_	☆

Source: Gartner

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The Evolving Citizen Data Scientist Persona







How Augmentation Changes the Traditional DSML Workflow Simplified View

Traditional DSML Improved DSML Workflow With Augmentation Based on Workflow Without **Current Technologies** Augmentation Requirement Gathering Data Preparation and Annotation Feature Engineering Model Selection Model Training Model Tuning **Deployment & Operationalization** Inference

Source: Gartner

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Manual

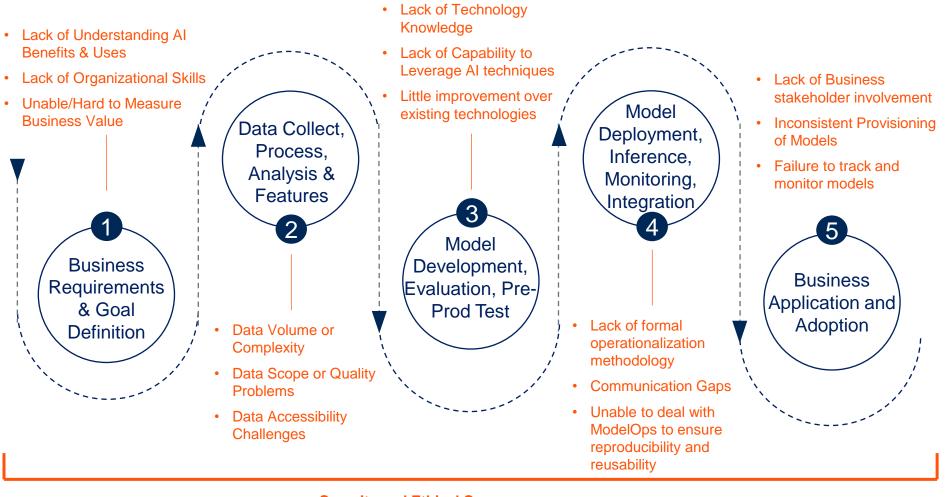
Automated

The Open-Source Landscape Is Overwhelming, but Vital





MLOps – More Vital than Ever



- Security and Ethical Concerns
- Potential Risks and Liabilities
- Complexity of Integration with existing infrastructure





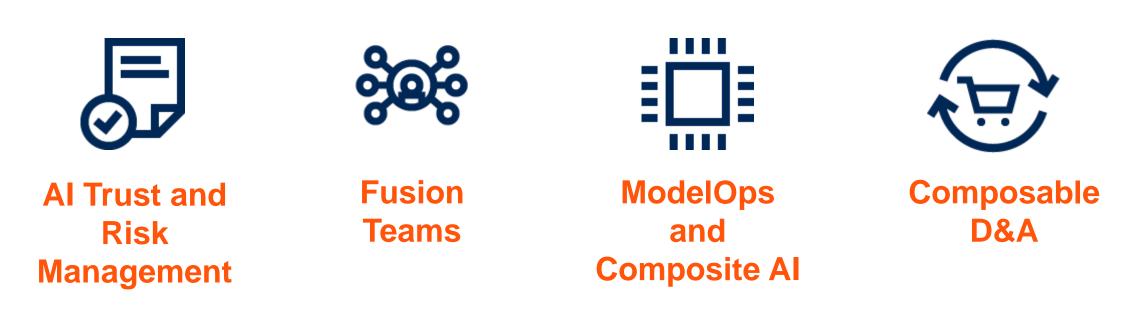
1. What did we learn from about the DSML space from the recent MQ evaluation?

2. What trends are driving customer conversations about DSML today?

3. What trends should shape your long-term DSML strategy?



Present and future trends

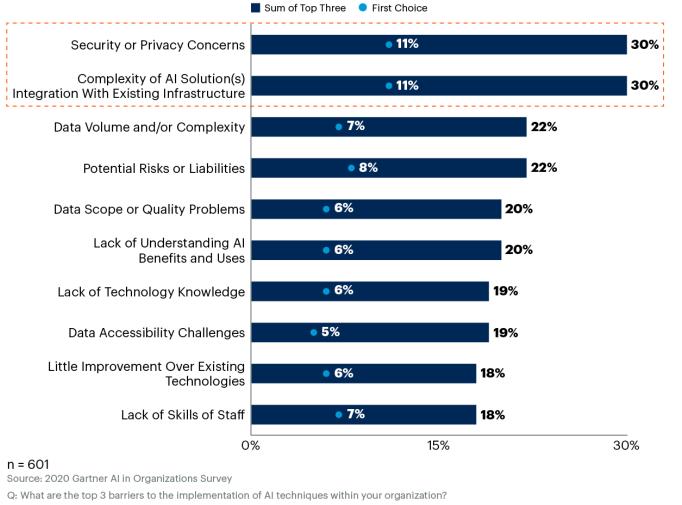




Barriers to AI Implementations

Top 10 Barriers to Artificial Intelligence Implementation

Percentage of Respondents



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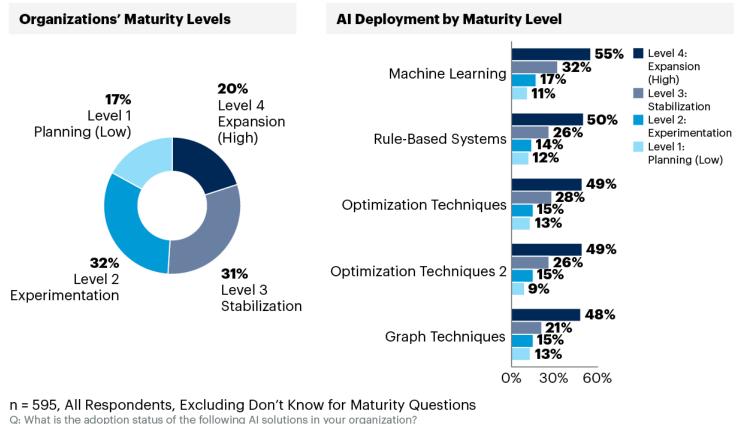
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ML is the most leveraged AI technique but not the only one

Adoption Status of AI in Organizations

Percentage of Respondents



Source: Gartner 2019, Al in Organizations

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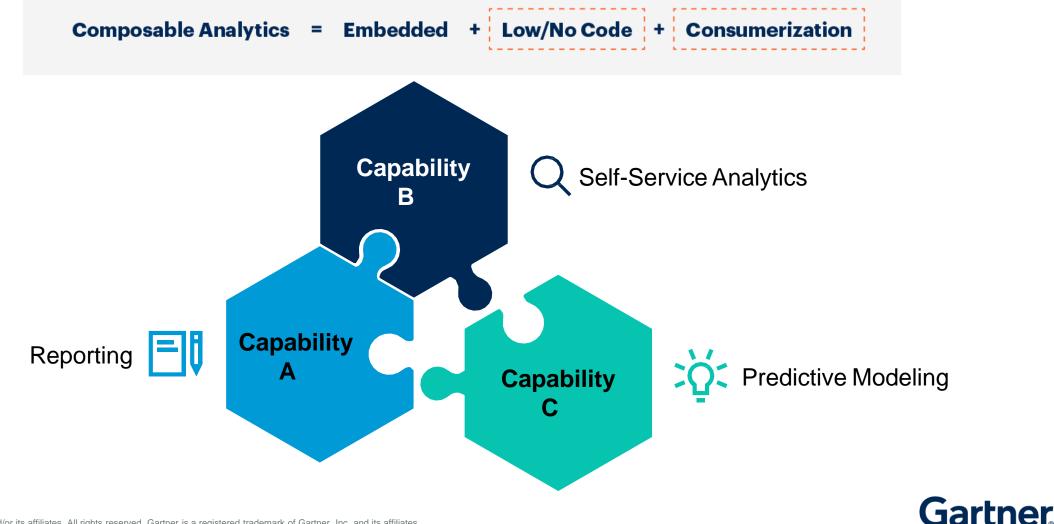


From apples and oranges to fruit salad



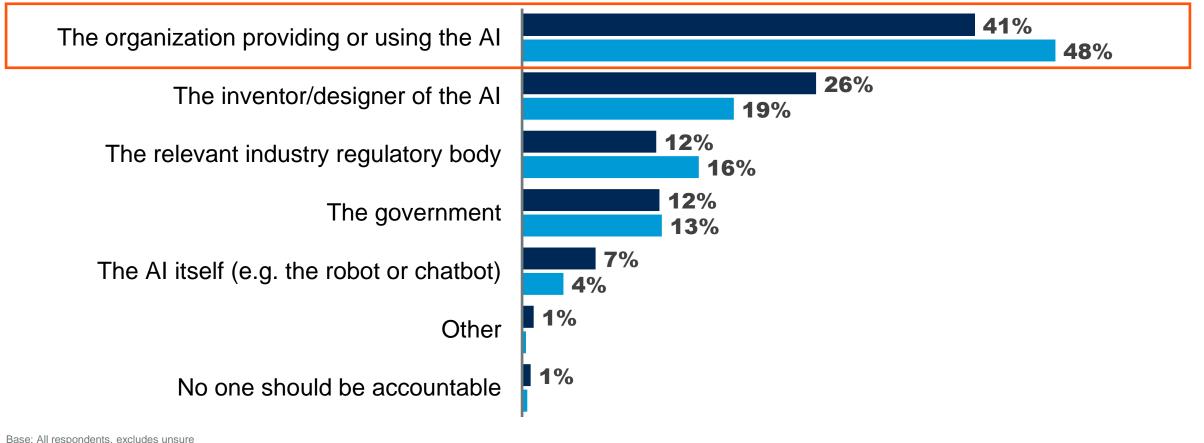


Organizations Need Composable Analytics to Evolve the Analytics Capabilities



Consumers Think Your Organization Should Be Accountable When AI Goes Wrong

■US ■UK



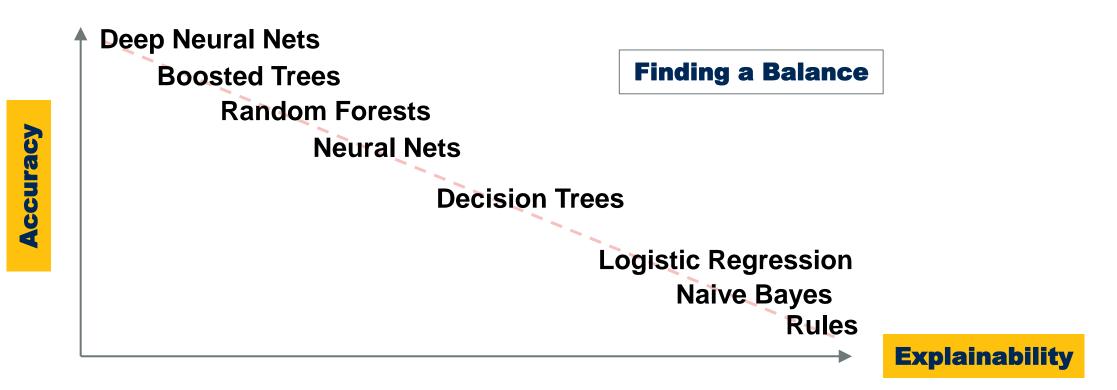
U.K. n = 1,902/U.S. n = 1,905

Q. Who should be most accountable if AI goes wrong? (e.g., mistakes, accidents, bad advices)

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Accuracy vs. Explainability



 Technically — Two of the main differences between machine learning algorithms and traditional linear models are that machine learning algorithms incorporate many implicit, high-degree variable interactions into their predictions.



Recommendations

- Embrace a heterogeneous set of tools that includes vendor platform and components, partner integrations and open source tools.
- Leverage OSS to keep pace with new developments and as means of portability across different platforms.
- Socus on multipersona collaboration as a key aspect in democratizing DS and ML within the organization.
- Think beyond ML models and create comprehensive and flexible Ops infrastructure and teams.
- Begin drafting strategies for XAI, composable AI and a multicloud future.



Ask your questions

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- 排序需要优先考虑的决策、分析和数据
- 纳入人工智能到决策中
- 重新思考D&A架构
- 培养利于有效决策的技能、习惯及建立相关团队



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